NOVENTIQ
Global expertise, local outcomes

SUCCESS CASE

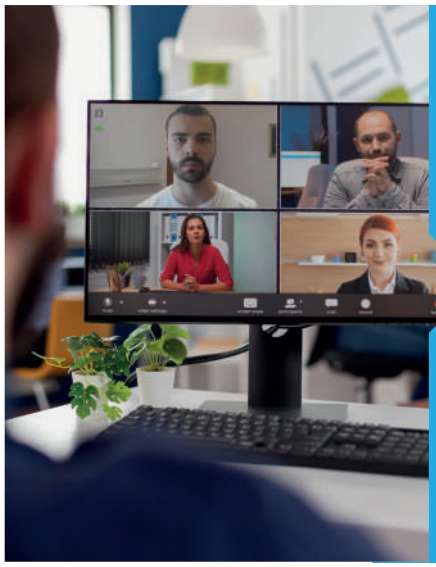
LATAM | MÉXICO

Noventiq to Enhance Communication and Collaboration for Universidad Autónoma de San Luis Potosí

Universidad Autónoma de San Luis Potosí is a renowned public institution based in Mexico with over two decades of experience. Their primary focus lies in shaping the future by educating college graduates and professionals to equip them with a global perspective and unwavering ethical values. The institution also actively promotes the creation and dissemination of knowledge and culture to advance the domains of science, arts, and technology.

CHALLENGES FACED BY THE CLIENT AND WHY THEY CAME TO NOVENTIQ

The institution was facing a significant hurdle—the seamless integration of their Cisco PBX system with Microsoft Teams in the cloud. This undertaking involved migrating their 1000 users to the Microsoft Teams platform while ensuring effective communication with existing Cisco users.



SOLUTION PROVIDED BY NOVENTIQ

Noventiq stepped in with our Total Voice solution, a comprehensive response to the challenge in front of them. Our solution struck the perfect balance between the Cisco and Microsoft Teams infrastructure, ushering in an era of seamless communication between users of both platforms. This integration extended to directories and agendas, enabling the use of telephony features within Microsoft Teams. Moreover, it provided a centralized administration which ensured efficient infrastructure management.

OUTCOMES

The successful implementation of Noventiq's Total Voice solution delivered exceptional outcomes for Universidad Autónoma de San Luis Potosí. The institution now enjoys the complete functionality of their Microsoft Teams solution, complete with telephony capabilities. This includes high-quality voice and video communication, real-time collaboration through calls and conferences, and the integration of calendars and directories. This transformation has been a massive boost for communication and collaboration across the university, fostering greater efficiency.